

## Quick Start

# eSafeMe Pro



Thank you for choosing our products. This guide will explain the steps to start and set-up the LoneWorker on your smartphones fleet from the Neosafe web interface.

## Application installation

You can download the eSafeMe Pro software from the Google Play Store on the smartphone.



To set up the software on the smartphone, please follow the [Set Up Process](#).

## Extensions installation

Download the free extensions **eSafeMe Picture**, **eSafeMe Text** or **eSafeMe Guard** (require a license).

The .apk files of these softwares are available from the [Download](#) page on our website [neosafe.fr](#).

## Web Interface connection

You can access to the web interface from the [Client access](#) button on our website [neosafe.fr](#). You will need your Login and Password previously provided by Neosafe.

The Dashboard then appears :

Illustration 1: Web interface's main page - Dashboard

## LoneWorker Protection's licenses assignment

From the smartphones fleet management interface, select **Settings** then in the **Licenses** tab, click on the **Modify** button to fill in the IMEI number (15 digits), the name and the phone number of the LoneWorker smartphone.

SETTINGS - LICENSES


Modify Import Number of Licenses 4

License	IMEI	Smartphone name	Phone	LoneWd	Guard	Forms	Indoor	Medallion	Kiosk	Messenger
MA5047150	354201077948798	BE XC3	+33000000000	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MA5067291	355871090387676	Core X3 - 1	+33000000000	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MA5068445	355871090943056	Core X3 - 3 Rouge	+33000000000	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MA5072043	355871090142956	Core X3 - 2	+33000000000	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Illustration 2: Licenses management

Note : the smartphone's IMEI number is available when you dial **\*#06#** on the phone's keypad.

## Connection's test

Start the eSafeMe Pro application and press the  button to test the connection between your smartphone and our servers. **OK** must appear if the test is successful. If not, please check that the IMEI number is correctly informed in the web interface.

## The LoneWorker security is ON

## Generate a SOS and a fall

In order to learn the basics of the eSafeMe Pro LoneWorker security, please watch the [videos](#) that show how to generate a SOS event and a Fall.

## Events managements

It is possible to set up actions following a specific event (SOS event, Fall, Immobility event...) using different channels :

### Mails

You can schedule a send e-mail on specific addresses. To set an e-mail up, select **Settings**, then in the **Events** tab, select the triggering event in the first board and the Mail channel in the second board. You can then add the mail addresses that will receive an e-mail.

### Vocal server (option)

You can schedule a cascade call from a vocal server to specific phone numbers. To configure a call cascade, select **Settings**, then in the **Events** tab, select the triggering event in the first board and the Phone Call channel in the second board. You can now add the number that will be called.

### Remote Monitoring (option)

You can schedule a cascade call from a remote monitoring company (SECURITAS ALERT SERVICES) to specific phone numbers. To configure a call cascade, select **Settings**, then in the **Event** tab, select the triggering event in the first board. You can now check the box in the Monitoring column. You must now add the phone number that will be called by the monitoring company in the **Safety** tab.

## LoneWorker Protection Settings

To configure the LoneWorker settings, select **Settings**, then in the **Smartphones** tab, select the smartphone you want to configure and click on the LoneWorker button.

The LoneWorker setting window opens, which allow to configure the features of the Protection, listed in different tabs (fall down, immobility, SOS...).

Press **Save** to send the settings to the smartphone. A pop-up will appears on the smartphone to inform the user that the LoneWorker configuration is updated.

## Events Follow-up

Select **Follow-up**, then in the **Traces** tab, you can find all the event that occurs on the smartphone, gathered in a board form.

You can see all the informations about a specific event in the associated line.

FOLLOW UP - TRACES

Date: 07/02/2020 | Smartphones: All | Events: All

SEE ON MAP | SEE META DATAS

Smartphone name	Phone	Type	Event date	Server date	GPS date	Tag	Customer
Core X3 - 3 Rouge	+33000000000	Pre Chute	07/02/2020 11:14	07/02/2020 11:14	07/02/2020 11:12		
Core X3 - 2	+33000000000	Pre Chute	07/02/2020 11:13	07/02/2020 11:13	07/02/2020 11:12		
Core X3 - 1	+33000000000	Pre Chute	07/02/2020 11:13	07/02/2020 11:13	07/02/2020 11:12		
Core X3 - 3 Rouge	+33000000000	Pre Chute	07/02/2020 11:05	07/02/2020 11:05	07/02/2020 11:04		
Core X3 - 1	+33000000000	Pre Chute	07/02/2020 11:05	07/02/2020 11:05	07/02/2020 11:04		
Core X3 - 2	+33000000000	Pre Chute	07/02/2020 11:05	07/02/2020 11:05	07/02/2020 11:05		
Core X3 - 2	+33000000000	Synchro	07/02/2020 11:04	07/02/2020 11:04	07/02/2020 11:04		
Core X3 - 3 Rouge	+33000000000	Synchro	07/02/2020 11:04	07/02/2020 11:04	07/02/2020 11:04		
Core X3 - 1	+33000000000	Synchro	07/02/2020 11:04	07/02/2020 11:04	07/02/2020 11:04		
Core X3 - 3 Rouge	+33000000000	Charg.OUT	07/02/2020 11:04	07/02/2020 11:04	07/02/2020 11:04		
Core X3 - 3 Rouge	+33000000000	Charg.IN	07/02/2020 11:04	07/02/2020 11:04	07/02/2020 11:04		
Core X3 - 1	+33000000000	Charg.OUT	07/02/2020 11:04	07/02/2020 11:04	07/02/2020 11:02		
Core X3 - 1	+33000000000	Charg.IN	07/02/2020 11:04	07/02/2020 11:04	07/02/2020 11:02		
Core X3 - 2	+33000000000	Charg.OUT	07/02/2020 11:04	07/02/2020 11:04	07/02/2020 11:02		
Core X3 - 2	+33000000000	Charg.IN	07/02/2020 11:03	07/02/2020 11:03	07/02/2020 11:02		

Illustration 3: Events Follow-up tab

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