

## Application Installation



## eSafeMe Pro

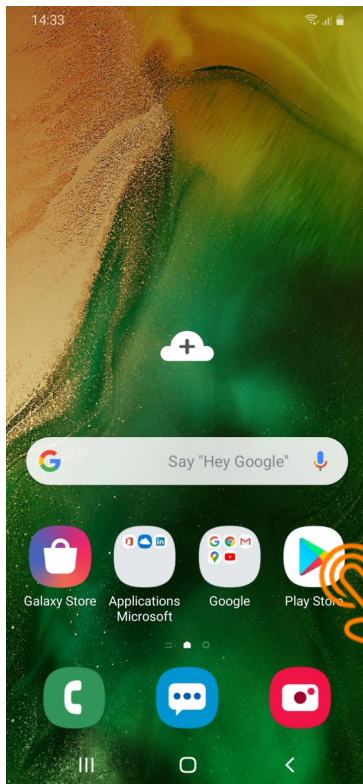
NeoSafe

209 Rue des Sources, 38920 Crolles

Tel : 04 76 72 26 77 | [contact@neosafe.fr](mailto:contact@neosafe.fr) | <https://neosafe.fr>

SAS au Capital de 4 810 € - N° Siren RCS GRENOBLE 522 997 626 - N° TVA Intracommunautaire : FR42522997626

## Find the application



1

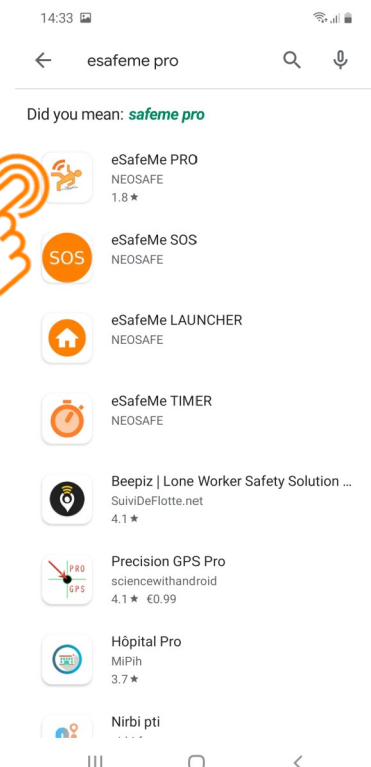
The eSafeMe Pro application is downloadable from the Google **PlayStore**

You can use the **Play Store** application available on your device

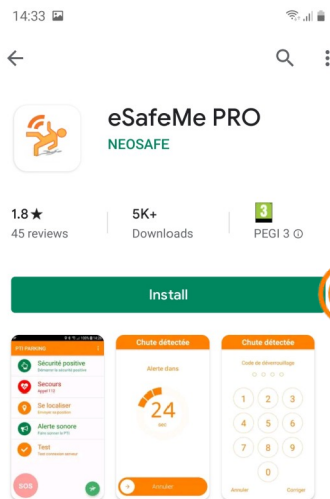
Find the "**eSafeMe Pro**" application with the search bar

Click on the **eSafeMe Pro** icon to access to the application page

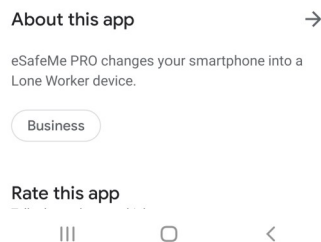
2



## Application Installation

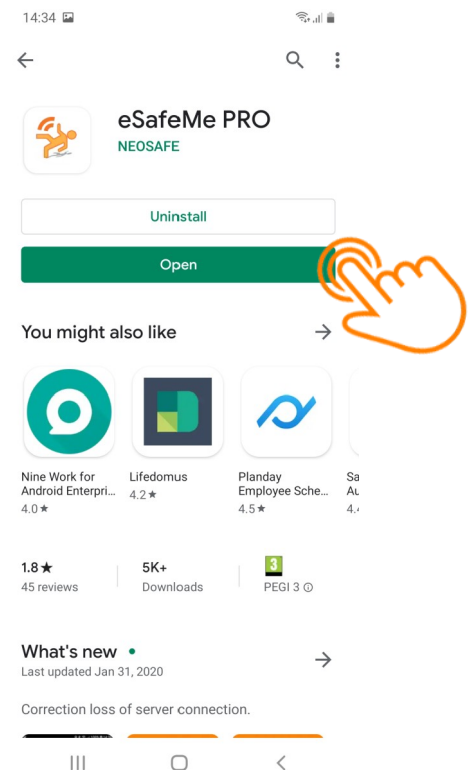


1 | On the application page, you can download it by clicking on the "Install" button

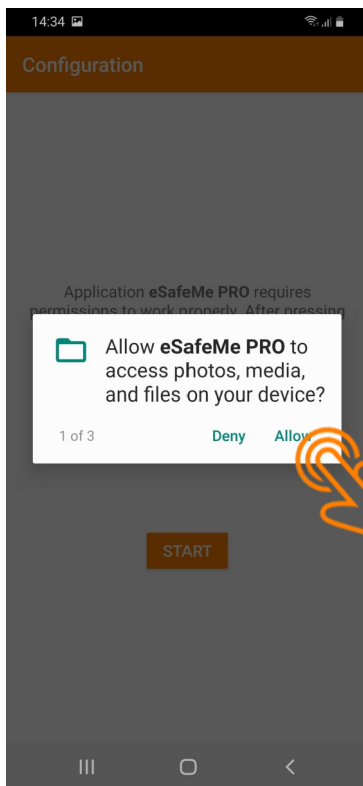


Once eSafeMe Pro is installed, you can open it by clicking on the "Open" button

2



## Application's first opening



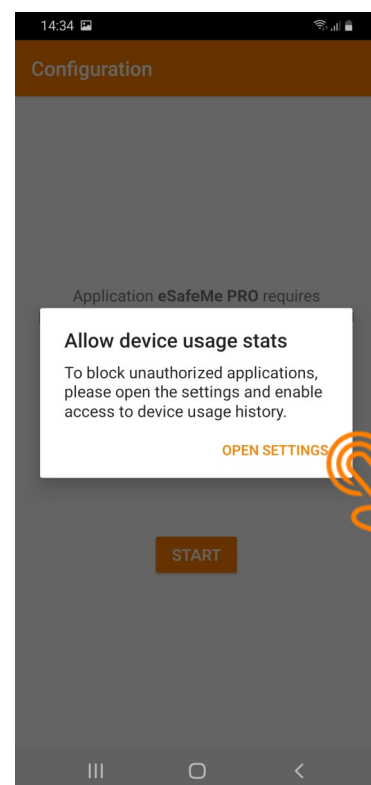
1

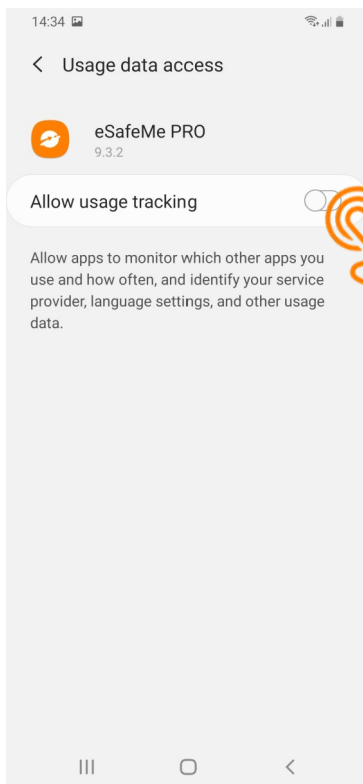
eSafeMe Pro ask for the permission to use the phone ressources needed to its operation

The application cannot start if these permissions are denied

eSafeMe Pro ask to allow the device usage stats, and some other permissions needed to its operation

2





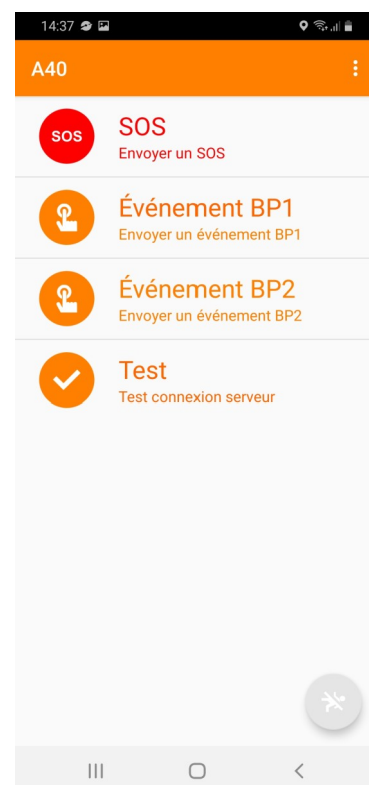
1

Once the device usage stats are allowed, you can press the **Return** button until you come back to the eSafeMe Pro menu

Once all the permissions are authorized, eSafeMe Pro will start on the smartphone

The following screen must appears by default

2



## Option for a proper application operation

### 1) Automatic update

The Play Store allow you to enable the automatic update for the eSafeMe Pro application (from the Play Store settings).

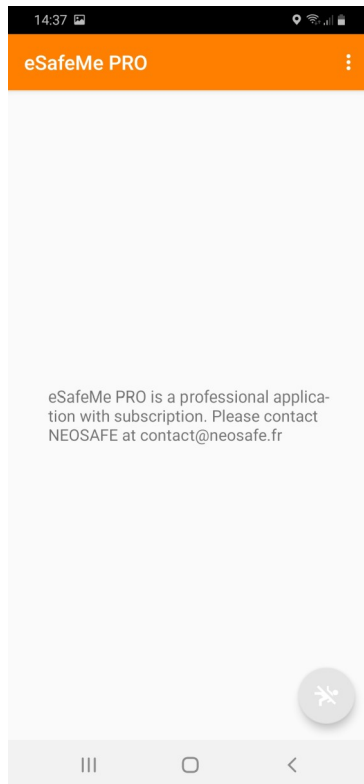
### 2) Location

In order to ensure an optimal protection of the LoneWorker User, you must activate the GPS location on the smartphone of the user. Our system can locate every event that happen on the smartphone (the GPS location system and the Improve accuracy function must be activated on the smartphone).

### 3) NFC

If the smartphone user need to read NFC tags, the NFC function must be activated on the smartphone.

## Access Error at the eSafeMe Pro launch



### If this screen appears

The NEOSAFE license subscription is not activate or the smartphone IMEI number is incorrect on the Neosafe web interface (Settings - Lisenses)

Please contact the NEOSAFE team to fix the issue :

[contact@neosafe.fr](mailto:contact@neosafe.fr)

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