Application Installation

eSafeMe Pro
Find the application

The eSafeMe Pro application is downloadable from the Google PlayStore

You can use the Play Store application available on your device

Find the “eSafeMe Pro” application by typing in the search bar

Click on the eSafeMe Pro icon to access to the application page
Application Installation

1. On the application page, you can download it by clicking on the "Install" button.

2. Once eSafeMe Pro is installed, you can open it by clicking on the "Open" button.
Application's first opening

1. eSafeMe Pro ask for the permission to use the phone resources needed to its operation.
   - The application cannot start if these permissions are denied.

2. eSafeMe Pro ask to allow the device usage stats, and some other permissions needed to its operation.
Once the device usage stats are allowed, you can press the Return button until you come back to the eSafeMe Pro menu.

Once all the permissions are authorized, eSafeMe Pro will now start on the smartphone.

The following screen must appear by default.
Option for a proper application operation

1) Automatic update
The Play Store allow you to enable an automatic update for the eSafeMe Pro application (from the Play Store settings).

2) Location
In order to ensure an optimal protection of the LoneWorker User, you must activate the GPS location on the smartphone’s user. By doing this, our system can locate every event that happen on the smartphone (the GPS location system and the Improve accuracy function must be activated on the smartphone).

3) NFC
If the smartphone user need to read NFC tags, the NFC function must be activated on the smartphone.
Access Error at the eSafeMe Pro launch

If this screen appears

The NEOSAFE license subscription is not activate or the smartphone IMEI number is incorrect on the Neosafe web interface (Settings - Licenses)

Please contact the NEOSAFE team to fix the issue:

contact@neosafe.fr
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